

## REGULATIONS OF THE THERMAL SPRINGS OF BRIGERBAD

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Users are advised that the following rules must be observed on our premises. They are designed to protect the well-being and safety of our guests. The Management reserves the right to exclude any violation of these regulations from the installation and disclaims any responsibility for failure to comply with these instructions.

### 1. GENERALITIES

- Entry into the building obliges you to comply with these regulations and the instructions and remarks of the company's personnel.
- During opening hours, facilities are available to all except those under the influence of alcohol, legal and illegal cannabis, drugs or medicines.
- The Management reserves the right to block or restrict access to some facilities if necessary (e. g. too many people, emergencies, events). A refund of the entrance fee is excluded.
- Order and decency must be observed by the users of the facilities at any times.
- A video surveillance system is available to support the security of customers in certain areas of the building.
- Safety signs must be observed.
- 15 minutes before closing time, all users are invited to return to the changing rooms.

### 2. ACCESS REGULATIONS

- Access to the facilities is restricted to persons in possession of a valid ticket (Badge).
- Children under 8 years of age must be accompanied by an adult and remain under the responsibility of that person.
- Persons with physical or mental disabilities who need help can only use the facilities if they are accompanied by a person assisting them in the water and in the changing rooms
- Persons with infectious skin diseases are not allowed to use the facility.
- Persons with cardiovascular disease should consult their doctor before visiting one of the facilities.
- By purchasing an entry ticket, the user confirms that he or she is in good health and does not violate a medical prescription prohibiting him or her from entering the facility.
- As far as the clothes in the baths are concerned, we would like to remind you that for hygienic reasons and in order to better enjoy the effects of the thermal water:
  - Wearing a swimsuit is mandatory.
  - The swimsuit maximum reaches the knees.
  - The swimming cap is allowed.
  - Caps and other accessories are prohibited.
  - Long hair should be bound.
  - Only protective clothing made of lycra compatible for the swimming pool environment is allowed.
  - Access to the facilities outside office hours is prohibited.
  - Animals are forbidden.

### 3. RULES OF CONDUCT

- It is compulsory to shower and walk through the feet pools before entering the pool area
- The SPA (Warm-Water cave pool/Hammam/Sauna and relaxation rooms) is reserved for guests over 16 years of age.
- The silence must be respected in the whole SPA-area

#### **The following is prohibited ...**

- Showing any conduct contrary to good manners (exhibitionism or other sexual conduct).
- Running, jumping (outside the approved zone), diving, bumping people into the water.
- Freediving without the presence of an assistant.
- To go into the water with plasters.
- Use of large buoys, inflatable mattresses, hoses or boats.
- Play ball outside the reserved areas.
- Take glass containers with you and use them.
- Bring picnic, drinks or food within the premises.
- Photograph, film or use binoculars within the whole facility.
- Use musical instruments, radio, MP3 or any other sound player.
- Undressing or dressing outside the cabins as well as depositing clothes outside the wardrobe cabinets.
- Smoking inside the premises.
- To reserve sun loungers.

### 4. SPECIAL CONDITIONS FOR USE...

#### **... of the swimming pools**

- Non-swimmers must always be accompanied by another person and equipped with arm floats or other swimming aids.

#### **... of the thermal pools**

- It is forbidden to use diving masks, breathing devices, fins and similar objects in this pool.
- Games (ball, etc.) are forbidden in this pool.
- The thermal pool is used for recovery and relaxation. Calm must be respected.

#### **... of the water slide**

- Causing jams is prohibited.
- Children under 6 years of age must be accompanied by an adult.
- The start light must be observed.
- The displayed safety instructions must be observed

#### **... of the river pool**

- The entrance and exit are only possible via the stairs.
- Non-swimmers must always be accompanied by another person and equipped with arm floats or other swimming aids.
- Non-swimmers are not allowed during the strong current.
- For safety reasons, it is not allowed to jump into this pool.

#### **... of the rock**

- Head jumps are not allowed from the rock for safety reasons...

#### **... of the hammams**

- Because of the high humidity, the hammam is used without bath towels.
- It is strictly forbidden to use personal fragrance essences.
- After a stay in one of our hammams we ask you to use the shower to remove sweat, salt or sugar residues from the peeling.
- Sun loungers can only be used with bath towels or bathrobes.

### **... of the saunas**

- The entire sauna landscape is free of textiles (naturists).
- During the sauna session, each person should sit or lay down on a cloth that is large enough to cover the entire body surface.
- The ceremonies are only carried out by the personnel.
- It is strictly forbidden to use personal fragrance essences.
- After your visit to the sauna, please use our showers before you return to the pools or immerse yourself in the cold-water pool.
- It is forbidden to urinate in the showers.
- Please use the ladder to enter the cold-water tank to avoid accidents.
- Technical installations (e. g. heating elements, lights, sauna heater incl. protective grids) must not come into contact with other objects/bath towels - Fire hazard!
- Deck chairs can only be used with bath towels or bathrobes.

## **5. GROUP TRAINING, SWIMMING AND SPORTS COURSES**

Any courses, lessons and/or group training (two or more persons forming a group), with or without commercial intentions, are not permitted without authorisation.

Swimming and sports courses are only possible with the express permission of the Pools and SPA Department, Thermal spring Brigerbad.

## **6. USER RESPONSIBILITY**

- Any damage to the installations shall be borne by the user responsible. The organisation reserves the right to impose sanctions (e. g. refusal of access to the facilities) on the person responsible or even to notify the competent authorities.
- Locker cabinets with individual keys are available to users free of charge. The loss of the key will be charged CHF 50.
- The use of facilities and attractions (rock, slides, wellness facilities, bouncy castle, etc.) is at your own risk. The operator declines all liability in the event of an accident.

## **7. RESPONSIBILITY OF THERMAL SOURCE BRIGERBAD**

- Thermal spring Brigerbad and its employees are only liable for serious misconduct and refuse to accept any liability in the event of accidents.

## **8. THEFT AND FINDS**

- Thermal spring Brigerbad does not assume any liability for theft within the company.
- Since the lockers are all equipped with individual keys, the management declines any responsibility in case of loss or disappearance of objects stored in the lockers.
- Lost or found objects are to be returned immediately at the cash register of the company. The institution reserves the right to dispose of unclaimed items or objects within 60 days of loss.
- Anybody caught stealing is reported to the police.
- Stolen or lost subscriptions will not be replaced.

## **9. IN FORCE OF ASSIGNMENT**

- This Regulation shall enter into force on 1st Mai 2022.